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A NOTE TO OUR VALUED CUSTOMERS ABOUT COVID-19

-UPDATED MARCH 23, 2020-

Dear Valued Customer,

While we have all been dealing with this unprecedented global event, we at the St Regis Group have worked diligently to continue operations and maintain our high level of service. Unfortunately we have now been mandated to shut down due to government regulations in the states of Illinois and New York. St Regis is now forced to temporarily close down its operations and will not be able to ship orders from its Itasca or Buffalo facilities. Both facilities are tentatively scheduled to resume operations in a few weeks and we will advise once these dates are confirmed by the government. We care deeply about our employees and customers and will always prioritize their health and well-being.

Understanding you may have questions regarding your orders, quotes or existing projects, we have several key customer service representatives working from their homes and ready to assist. Our marketing department is also available and working from home and ready to help with any virtuals or custom flyers. If you have any questions regarding your order or help with future projects, please contact 1 888-854-0591 or email info@stregisgrp.com.

We ask for your understanding and patience during these challenging times and hope you and your loved ones are safe and healthy. All of us at the St Regis Group are looking forward to the day we can come back to work and service this great industry once again.

The St Regis Team